

# Prague Driver

## General Terms and Conditions

- PragueDriver.cz is represented by Mr. Miloš Skácel
- Company ID No.: 01955691

These Terms and Conditions and the online reservation form constitute the entire Agreement for the Provision of Contractual Transportation (“Service”) between you and PragueDriver. By completing the form and using the Service, you express your unconditional consent to the rules and conditions set out herein.

### 1. Reservations

1.1 Any vehicle must be ordered well in advance. There must be sufficient time to provide transportation.

1.2 Furthermore, it is necessary to order a vehicle corresponding to the number of passengers and pieces of luggage. During transportation children shall be counted as adults, regardless of their age.

1.3 When transporting oversized luggage, such as wheelchairs, golf bags, etc., this fact must be noted on the reservation form. By doing so, you avoid unpleasant situations.

### 2. Payments and prices

2.1 The price of transportation shall be calculated on the online form or individually, based on your requests sent to [info@praguedriver.cz](mailto:info@praguedriver.cz).

2.2 In airport transfers, you shall be picked up by the driver in the arrivals hall. There shall be a 60 minute wait after your aircraft arrives, free of charge. After this time, a fee shall be charged for parking according to the airport’s applicable price list.

2.3 After completing the reservation form, thoroughly check all the information entered before you submit it and before you subsequently confirm the reservation.

2.4 Payment may be made by credit card, debit card or in cash to the driver.

### 3. Service

3.1 You may not smoke in the vehicles.

3.2 The vehicles shall only transport the number of people, including children, allowed in them.

3.3 Clients will find still water and free Wi-Fi in the vehicles.

3.4 In the event that you contaminate or damage any vehicle's interior, you shall be charged the price for removal.

## **4. Cancellation of reservations**

4.1 If you decide to cancel your reservation, contact PragueDriver as soon as possible.

4.2 If you cancel a reservation for a transfer that has already commenced, you shall be charged the costs incurred.

4.3. If you cancel a reservation for a transfer less than 24 hours before ride you shall be charged 100% cancellation fee of dealt price.

## **5. Liability of PragueDriver.cz**

5.1 PragueDriver.cz shall make all reasonable efforts to transport you to your destination in time. In connection with this, PragueDriver shall not be liable for any delays caused by weather, traffic conditions and other uncontrollable situations.

5.2 PragueDriver.cz may cancel any and all services without compensation in the event of a declared national emergency, riot, war, extreme weather or terrorist attack, or under any other circumstances beyond its control. If a defect occurs in any vehicle during your trip, PragueDriver.cz shall attempt to provide an alternative vehicle and complete the trip as soon as possible.

## **6. Termination**

PragueDriver.cz may refuse or cancel a reservation with immediate effect if there is a risk of damage or violence.

## **7. Miscellaneous**

7.1 By submitting the online form, the customer agrees to the contractual terms.

7.2 PragueDriver.cz reserves every right to change these Terms and Conditions, therefore please regularly check our contractual terms.

7.3 PragueDriver.cz shall store, process and use any and all information regarding your personal data in accordance with the requirements of the Personal Data Protection Act.

7.4 The contractual terms and the online form constitute an integral part of the Agreement between PragueDriver.cz and the customer.

## **8. Disputes**

This Agreement shall be construed in accordance with Czech law.